

## **Power Rewards Loyalty Program**Terms & Conditions

- Power Rewards Loyalty Program is open to all financial members of The Ary Toukley
- A member agrees with and accepts the terms and conditions of the Power Rewards Loyalty Program by using their membership card when purchasing or using goods and services at the Club.
- Power Rewards Status Points are earned whilst using a membership card through Food and Beverage point of sale purchases and Gaming Turnover at the following rates;
  - 1 point per \$1.10 spent at Point of Sale\_for all tiers.
  - 1 point for every \$5.00 of Turnover in an Electronic Gaming Machine and 1 point for every \$30.00 of turnover in a Multi Terminal Gaming Machine.
- Members who earn the following amounts of Status points in a Six(6) month period will be eligible to remain or be moved to the following tiers;
  - 0-5999 to Bronze
  - o 6000-12999 to Silver
  - o 13000-24999 to Gold
  - o 25000-49999 to Platinum
  - o 50000+ to Diamond
- Members can move up Tiers at a pro rata three (3) months, this is measured on accrued Status Points with the calculation 2 past months + current month.

A member is eligible to be moved up a tier with the following Status Points:

- o **0-2999** to Bronze
- o 3000-6500 to Silver
- o 6500-12500 to Gold
- o 12500-25000 to Platinum
- 25000+ to Diamond
- Promotion will occur on the 1<sup>st</sup> of each month with eligible members being advanced through the tiers as applicable.
- Demotion will occur every 6 months (1<sup>st</sup> April and 1st October) with members who have not met the requirements for their then current level being moved to their new level.
- The Club reserves the right to suspend demotions at any point in time and across one or more tiers for extenuating circumstance.

Extenuating circumstances are not limited to trading conditions that are compounded by external forces that are out of the Clubs control.

- Special consideration for demotion will be given to members on a case by case scenario for decreased visitation due to illness or lengthy vacations. Each tier has a series of applicable rewards and benefits that apply to that tier.
  - Members draws, when active, are open to all current financial members as approved by the Board of Directors.
  - Members Discounts apply to selected Food and Beverage purchases with the discount being from the regular non-members price at the following rates;
    - Bronze Members Base Rate
    - Silver Members Base Rate + 5%
    - Gold Members Base Rate + 10%
    - Platinum Members Base Rate + 15%
    - Diamond Members Base Rate + 20%

- Tiered member discounts are available to the member on the account only and not to be utilised or accessed by any other member or patron. The member may choose to purchase goods for guests with their discount when they accompany them in the Club.
  - Members Birthday Offer is available to all financial members of The Ary Toukley.
  - Birthday Rewards Points
    - Members will receive Power Rewards Points to spend within the Club when they swipe their card through the Player Elite Swipe Machine during their birthday month and select the relevant tile.

Values as follows;

Bronze and Silver 1000 Points Gold 3000 Points Platinum 4000 Points Diamond 6000 Points

- Free hire of Celebrations Function Room
  - Available to All Gold, Platinum and Diamond Members who book a function in the Celebrations Function Room
- Daily Visitation Bonus requires Platinum and Diamond members to swipe their membership card at the Player Elite Members Kiosk and select the relevant tile in order to claim their reward.
- Complimentary Tickets for shows conducted at the The Ary Toukley premises may be offered\_to members within a tier. The Club will determine the shows for which complimentary tickets may be issued.
- Diamond and Platinum members are entitled to complimentary raffle tickets to the MyClub Raffles and other specified raffles as follows:
  - Diamond \$30
  - Platinum \$20
  - Gold \$10

This offer is redeemed through the Player Elite Member Kiosks.

- Qualification Gift when reaching the Diamond Tier;
  - When a member first qualifies for the Diamond Tier they will receive \$50 in Points upon swiping at the Player Elite Swipe Terminal.
- Courtesy Transport Service
  - The Courtesy Transport Service is available for Diamond members of The Ary Toukley only and will be serviced by local available Ubers and Taxis.
  - The service will be subject to the availability of an Uber or Taxi, for transport to The Ary Toukley from a residential address only, within a 10 kilometre radius from the Club and home from The Ary to a residential address within 10 kilometres of the Club..
  - The service will be available during normal business hours, 7 days a week.
  - To access the service, the Diamond members must request to book the transport service at The Welcome Desk either in person or via phone. The Welcome Desk attendant will call the Supervisor who will them book the service.
  - The Diamond member may include up to three (3) other passengers in their service to their selected address only. No multiple drop offs.
  - The requested pick up time from The Ary Toukley will only be met based on Uber/Taxi availability within our local area.
- The rewards and benefits advertised can be changed at any time without notice.
- Reward points are of the value whereby 1 point is equal to 1 cent.
- Reward points may be redeemed in the following ways;
  - o With any purchase through The Ary Toukley's POS system. (Excluding Keno and TAB)
  - Coles Myer Gift Cards (Minimum \$10)
  - Transferred to the Power Rewards card linked to the member(Minimum \$15)
- Reward points cannot be transferred, traded, sold or assigned except in accordance with the terms and conditions.

- The Ary Toukley is not liable in any way in relation to the unavailability of points which fail to accrue as a result of equipment malfunction, operator error, misrepresentation or any other reason beyond the control of The Ary Toukley.
- The Ary Toukley reserves the right to adjust points where points have accrued as a result of malfunction, operator error, misrepresentation or any other reason beyond the control of The Ary Toukley.
- With the exception of Diamond and Platinum members, Power Reward Points for all other tiers will expire at the end of trade on the 30<sup>th</sup> June every year.
- The Ary Toukley may offer other rewards and promotions as part of the Power Reward Loyalty Program\_from time to time to members or groups of members, both within tiers and across tiers. The terms of any such other rewards and promotions shall form part of these terms and conditions and in the case of any inconsistency, the terms and conditions in this document shall prevail.